



## Register for your member portal in five easy steps

Subscribers and dependents can complete their member registration online by following the steps below.

1. Visit: <http://www.aetna.com/navigator> to begin and click "Register"

**aetna**

### Secure Member Log-in

Welcome to Aetna Navigator®

User name  
[Input field]

Password  
[Input field]

Remember user name

**Secure Log In**

[Forgot user name?](#) | [Forgot password?](#) | [Log in tips](#)

**First-time users**  
Please sign up for an account.  
You will create a user name and password.

**Register**

2. Enter your personal information. Use either your **Aetna Member ID Number** or your **Social Security Number**.

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### Aetna Navigator® New User Registration

Personal Info

Sign up using my

Member ID  
 Social Security number

Member ID\*  
[Input field]

Find your Member ID on your ID card, Welcome Letter, or any EOB you received from us. Get help locating your Member ID »

Full first name\*  
[Input field]

Full last name\*  
[Input field]

Date of birth\*  
Month: [Dropdown] Day: [Dropdown] Year: [Dropdown]

Zip Code\*  
[Input field]

**Continue**

3. Create a secure log in with username, password and answer a security question.
4. Indicate Preferences for receiving email and paper notifications.
5. Accept the Terms and Conditions.

That's it! The next page is the Profile Validation page where you will have access to your personalized health and financial information in the Aetna member portal.